



## Official Advisory of Subic Bay International Terminals

10 NOVEMBER 2023

ADVISORY NO. 2023-00023

Dear SBITC valued clients,

We would like to inform you that the temporary challenge we experienced with our Terminal Operating System (TOS) since 1343H today has been successfully addressed.

As of 1930H today, our TOS is back online, and we have resumed our standard operations. Our team has worked diligently to resolve the issue, and we appreciate your patience and understanding.

We understand the significance of these services to your operations and apologize for any inconvenience caused.

For any outstanding concerns or inquiries arising from the temporary disruption, please do not hesitate to reach out to us at [commercial@sbitc.ph](mailto:commercial@sbitc.ph).

Thank you for your continued partnership and understanding.

Best regards,  
SBITC Management

---

### Subic Bay International Terminals (SBITC)

You may contact us at +6347 250 2252 (for Operations) or +6347 252 6474 (for Billing). You may email us at [sbitc@ictsi.com](mailto:sbitc@ictsi.com).

San Bernardino Road, Subic Port District, Subic Bay Freeport Zone, Olongapo City 2222, Philippines | [www.sbitc.ph](http://www.sbitc.ph)

You are receiving this email because you subscribed to SBITC Email Advisories. SBITC is a subsidiary of International Container Terminal Services, Inc. (ICTSI).

[Update Profile](#). [Unsubscribe](#).