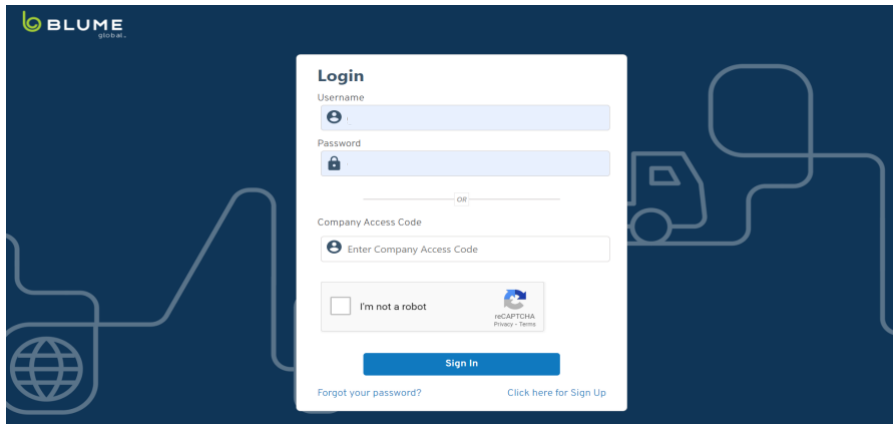


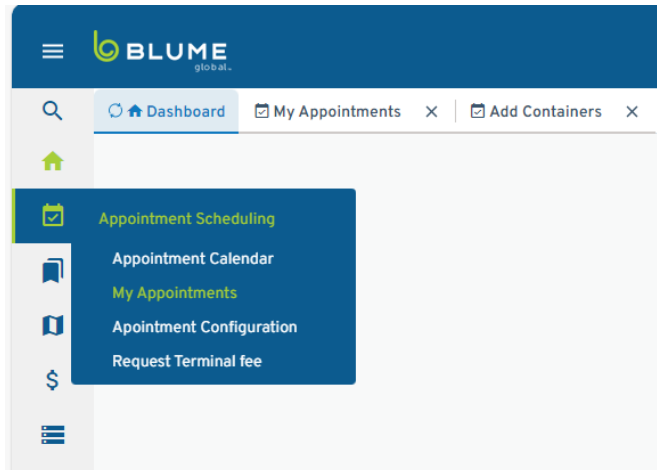
Title Account: How to check and resolve import container impediments in ICTSI NaviGate

PROCEDURE:

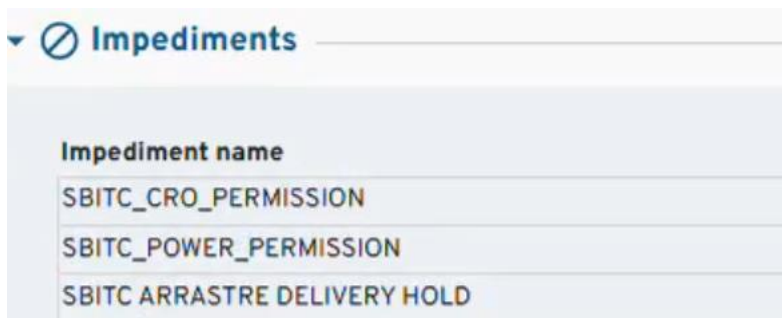
1. Login to your NaviGate account at <https://apps.blumesolutions.com/cas/login>.



2. From the left side menu, hover over **APPOINTMENT SCHEDULING**, then click **MY APPOINTMENTS**.



3. Double click on the **CONTAINER NUMBER** to be redirected and scroll down to check the **IMPEDIMENTS** section in NaviGate.



IMPEDIMENTS	WHAT TO DO
SBITC_CRO_PERMISSION	Coordinate with your shipping line to update the cro
SBITC_POWER_PERMISSION	Settle reefer charges
SBITC_ARRASTRE_DELIVERY_HOLD	Settle port charges
SBITC_LOLO_HUSTLING	Settle lo/lo charges
SBITC_STO_PERMISSION	Settle storage charges

NOTES:

- In checking your container status, after adding the container in **CONTAINER LIST**, the error “No, Container is not yet ready for appointment at the moment, please check later” will appear if the container is not ready for appointment due to an impediment.
- Make sure to settle any impediments before booking, as they act as blockers in creating the TVA.
- For **EXPORT CONTAINERS**, you may still book a container with **IMPEDIMENTS** just as long as they have a valid pre-advise.
- Effective July 10, 2025, and until further notice, the lifting of **BOC** and **SBMA** holds is **NOT REQUIRED** when booking a Container Appointment or Truck Visit Appointment (TVA)
- However, **SBMA** and **BOC** holds remain as gate blockers. It is therefore important to ensure that all holds are cleared before your truck arrives at the terminal gates to avoid disruptions in the gate-in process.